



**NOTICE OF ELECTION-  
BOARD OF DIRECTORS  
SUB-DISTRICT No. 5**

Jackson County Public Water Supply District No. 1 will conduct its regular election on April 2, 2024, to elect one member of the Board of Directors to serve from Sub-District No 5. The successful candidates must:

- Be at least 25 years of age
- Reside within the boundaries of the District for at least one year prior to election
- Not be delinquent in the payment of any taxes at the time of election
- Be a resident of the applicable Sub-District

All candidates must complete a Declaration of Candidacy, in person at the District's Central Office. The filing period will start at 8:00 AM on Tuesday December 5th, 2023. All Declarations must be received no later than 5:00 PM on Tuesday December 26th, 2023. The District's regular business hours are 8:00 AM to 5:00 PM, Monday through Friday. **Proof of identity for the person filing is required.**

Any individual unable to file a Declaration in person due to physical disability, or due to active duty in the Armed Forces of the United States, should call 816-761-5421 for additional information. The Board of Directors meets regularly on the third Thursday of each month at 5:30 PM.

**Sub-District No. 5:** Commencing at the point of intersection of the East boundary of the District and Highgrove Road; Thence West along Highgrove Road to U.S. Highway 71; Thence South along U.S. Highway 71 to 139th Street; Thence East along 139th Street to the East boundary of the District; Thence North to point of beginning.

**Please note: Starting in February of 2024, we will no longer be using postcards as our bills. They will now be a regular sized sheet of paper arriving in an envelope. If you use the website, it will look slightly different as well. Please call with any questions!**



**Holiday Office Hours:  
Friday, December 22 – 8 a.m.-11 a.m.**

**Monday, December 25 &  
Monday, January 1 – CLOSED**



# The Pipeline

*Winter 2023-2024 Newsletter*

## WINTER PREPARATION

Every winter, many homeowners face the expense and inconvenience of frozen water pipes. Don't let cold weather catch you unprepared. The best advice is to take a few precautions now to help avoid potential winter in-home disasters.

Locate your master shutoff valve. It will probably be located where the water line comes into your house from the meter in the yard, near the water heater or the washing machine. For any plumbing problem, this valve will stop the flow of water into the home. After locating the valve, mark it with bright paint or a large, bright tag and inform all family members where the valve is located.

- [Disconnect and drain outdoor hoses and faucets.](#) This allows water to drain from the pipe. Leaving hoses attached during freezing temperatures can cause the faucet itself or the pipes connecting it to burst, which in turn can lead to severe water damage to your interior.
- [Insulate pipes or faucets in unheated areas.](#) If you have exposed water pipes in an unheated garage, attic space, or crawl space, wrap the water pipes with insulation. Any hardware supply store will carry the proper wrapping materials.
- [Broken Pipes-Frozen Meter?](#) If your pipes do break and water is leaking in your home, or if you think your meter is frozen, the District will dispatch service personnel to your house and shut the water off free of charge. For emergencies Monday through Friday, 8:00 AM – 5:00 PM, please call 816-761-5421. After hours emergency, 816-761-5421, option 1.
- [Leave a Faucet Running.](#) During extreme cold, you might consider leaving a small stream of water flowing through a bathroom or kitchen faucet and leaving cabinet doors open so the water pipes are exposed to inside temperatures.
- [Try a Light Thaw.](#) By placing a lighted bulb near water pipes, enough heat may be generated to keep water flowing. DO NOT use a blow torch for thawing frozen pipes, as they create a fire hazard. An electric hair dryer is also useful in thawing lightly frozen pipes.

*The District Board of Directors and all employees wish  
you a very  
Merry Christmas and a Happy New Year!*



## DRIPS AND DROPS

- **Water bill higher than normal?** Leaky toilets cause more water waste than any other fixture in the home. If you experience higher than usual water usage on your water bill, try placing a few drops of food dye in the tank of your toilet and then wait 15 minutes. If the color leaks into the bowl, this might indicate a leak, and time to replace the flapper. After installing the new flapper, run the dye test again to assure you have no leak. If a leak persists, it is possible that other internal parts will need replaced. Replacement kits can be purchased at your local hardware store. Replacement parts are inexpensive and fairly simple to install.
  - **Our website [www.jacwater1.com](http://www.jacwater1.com):** You can use this website to pay your water bill, look up past payments, examine past bills or print them for proof of residency. If this is your first time creating an account, you will select the Pay my Bill option located on the left side of the screen. Next, scroll to bottom of page and click New Account Registration. Enter your address EXACTLY as shown on the upper left-hand portion of your bill. It will need to be in ALL CAPS, no punctuation and use the abbreviations as they appear on your water bill. When making a payment, please allow 2 days for processing. If you need a payment to process earlier, please contact our office during regular business hours instead of choosing the online payment method. Please feel free to call us if you need assistance with new account registration.
  - **Ways to make a payment:** Payments can be made by phone or on the website using a Visa, MasterCard, American Express, or Discover credit/debit card for a convenience fee.
  - **ACH** (automatic cash handling) is offered **free** of charge. If interested in this program, please contact our office to enroll in the ACH program for withdrawal of payments. We also accept Bill Payments you schedule through your online banking account. This type of payment is not transferred electronically to us: however, it is mailed directly to us in the form of a check which can take several days to be delivered to our office. Always allow a few days for your payment to reach us if using this bank feature.
  - **A way to help:** If you see open hydrants or what could possibly be a water break, please contact our office at 816-761-5421. Thanks in advance for your help!!
  - **Please note:** Regular Board of Directors meetings are at **5:30 PM** on the 3<sup>rd</sup> Thursday of every month at our Central Office.
- There is also a link to the Consumer Confidence Report you can check out.  
Go to: <http://dnr.mo.gov/ccr/MO1024275.pdf>

**Address:** 13015 15<sup>th</sup> Street Grandview, MO 64030      **Website:** [jacwater1.com](http://jacwater1.com)

**Office:** 816-761-5421    **Emergency:** 816-761-5421 Option 1

**Office Hours:** 8 am to 5 pm Monday to Friday    **Lobby Hours:** 9 am to 3 pm Tuesday to Thursday  
**Delivering Safe Drinking Water to Grandview Since 1935**