



# The Pipeline

Winter 2020-2021 Newsletter

## NOTICE OF ELECTION- BOARD OF DIRECTORS SUB-DISTRICT No. 5

Jackson County Public Water Supply District No. 1 will conduct its regular election on April 6, 2021, to elect one member of the Board of Directors to serve from Sub-District No. 5. The successful candidate must:

- Be at least 25 years of age
- Reside within the boundaries of the District for at least one year prior to election
- Not be delinquent in the payment of any taxes at the time of election
- Be a resident of Sub-District 5

All candidates must complete a Declaration of Candidacy, in person at the District's Central Office. The filing period will start at 8:00 AM on Tuesday December 15, 2020. All Declarations must be received no later than 5:00 PM on Tuesday January 19, 2021. The District's regular business hours are 8:00 AM to 5:00 PM, Monday through Friday. **Proof of identity for the person filing is required.**

Any individual unable to file a Declaration in person due to physical disability, or due to active duty in the Armed Forces of the United States, should call 816-761-5421 for additional information. The Board of Directors meets regularly on the third Thursday of each month at 6:30 PM.

**Sub-District No. 5:** Commencing at the point of intersection of the East boundary of the District and Highgrove Road; Thence West along Highgrove Road to U.S. Highway 71; Thence South along U.S. Highway 71 to 139th Street; Thence East along 139th Street to the East boundary of the District; Thence North to point of beginning.

## WINTER PREPARATION

Every winter, many homeowners face the expense and inconvenience of frozen water pipes. Don't let cold weather catch you unprepared. The best advice is to take a few precautions now to help avoid potential winter in-home disasters. Locate your master shutoff valve. It will probably be located where the water line comes into your house from the meter in the yard, near the water heater or the washing machine. For any plumbing problem, this valve will stop the flow of water into the home. After locating the valve, mark it with bright paint or a large, bright tag and inform all family members where the valve is located.

- [Disconnect and drain outdoor hoses and faucets.](#) This allows water to drain from the pipe. Leaving hoses attached during freezing temperatures can cause the faucet itself or the pipes connecting it to burst, which in turn can lead to severe water damage to your interior.
- [Insulate pipes or faucets in unheated areas.](#) If you have exposed water pipes in an unheated garage, attic space, or crawl space, wrap the water pipes with insulation. Any hardware supply store will carry the proper wrapping materials.
- [Broken Pipes-Frozen Meter?](#) If your pipes do break and water is leaking in your home, or if you think your meter is frozen, the District will dispatch service personnel to your house and shut the water off free of charge. For emergencies Monday through Friday, 8:00 AM – 5:00 PM, please call 816-761-5421. After hours emergency, 816-761-5421, option 1.
- [Leave a Faucet Running.](#) During extreme cold, you might consider leaving a small stream of water flowing through a bathroom or kitchen faucet and leaving cabinet doors open so the water pipes are exposed to inside temperatures.
- [Try a Light Thaw.](#) By placing a lighted bulb near water pipes, enough heat may be generated to keep water flowing. DO NOT use a blow torch for thawing frozen pipes, as they create a fire hazard. An electric hair dryer is also useful in thawing lightly frozen pipes.



**Holiday Office Hours:**  
**Thursday, December 24 – 8 a.m.-11 a.m.**  
**Friday, December 25 &**  
**Friday, January 1 – CLOSED**





*The District Board of Directors and all employees wish you a very Merry Christmas and a Happy New Year!*



## DRIPS AND DROPS

- **Water bill higher than normal?** Leaky toilets cause more water waste than any other fixture in the home. If you experience higher than usual water usage on your water bill, try placing a few drops of food dye in the tank of your toilet and then wait 15 minutes. If the color leaks into the bowl, there is a leak and it is time for a new flapper. After installing the new flapper, run the dye test again to assure you have no leak. If the leak persists, it is possible the entire flush valve will need replaced. Replacement kits can be purchased at your local hardware store. Replacement parts are inexpensive and fairly simple to install.
  - **Our website [www.jacwater1.com](http://www.jacwater1.com):** You can use this website to pay your water bill, look up past payments, examine past bills or print them for proof of residency. If this is your first time to create an account, you will select the Pay my Bill option located on the left side of the screen. Next, scroll to bottom of page and click New Account Registration. Enter your address EXACTLY as shown on the upper left-hand portion of your bill. It will need to be in ALL CAPS, no punctuation and use the abbreviations as they appear on your water bill. When making a payment, please allow 2 days for processing. If you need a payment to process earlier, please contact our office during regular business hours instead of choosing the online payment method. Please feel free to call us if you need assistance with new account registration.
  - **Water bill higher than normal?** Leaky toilets cause more water waste than any other fixture in the home. If you experience higher than usual water usage on your water bill, try placing a few drops of food dye in the tank of your toilet and then wait 15 minutes. If the color leaks into the bowl, there is a leak and it is time for a new flapper. After installing the new flapper, run the dye test again to assure you have no leak. If the leak persists, it is possible the entire flush valve will need replaced. Replacement kits can be purchased at your local hardware store. Replacement parts are inexpensive and fairly simple to install.
  - **Ways to make a payment:** Payments can be made by phone or on the website using a Visa, MasterCard, American Express, or Discover credit/debit card for a convenience fee.

Payments can be made by check, money order or cash at our office. You can also use our dropbox, which is available 24 hours a day and located on the north side of our building.

**ACH** (automatic cash handling) is offered **free** of charge. If interested in this program, please contact our office to enroll in the ACH program for withdrawal of payments. We also accept Bill Payments you schedule through your online banking account. This type of payment is not transferred electronically to us: however, it is mailed directly to us in the form of a check which can take several days to be delivered to our office. Always allow a few days for your payment to reach us if using this bank feature.

Our mailing address is PO Box 650, Grandview, MO 64030. Self-addressed envelopes are available upon request. To make an online payment using the District's website, please visit **[www.jacwater1.com](http://www.jacwater1.com)**.
  - **A Way to help:** If you see open hydrants or what could possibly be a water break, please contact our office at 816-761-5421. Thanks in advance for your help!!
  - **Please Note:** The Board of Directors meetings are now at **6:30 PM** on the 3<sup>rd</sup> Thursday of every month at our Central Office.
- There is also a link to the Consumer Confidence Report you can check out.  
Go to: <http://dnr.mo.gov/ccr/MO1024275.pdf>

**Website: [jacwater1.com](http://jacwater1.com)**

**Office: 816-761-5421 Emergency: 816-761-5421 Option 1**

**13015 15th Street Grandview, MO 64030**

***Delivering Safe Drinking Water to Grandview Since 1935***