

THE PIPELINE

**Spring 2019
Newsletter**

**District Office: 816-761-5421
After Hours: 816-761-5421 option 1
Monday – Friday, 8:00 a.m. – 5:00 p.m.**

JACKSON COUNTY PUBLIC WATER SUPPLY

APRIL 2019 BOARD ELECTION

At the election held on April 2nd, incumbent Directors Albert Teague, Jr. representing Subdistrict No. 4 and Joe Kump representing Subdistrict No. 2, were unopposed and re-elected to additional three-year terms. This term will begin Mr. Teague's 25th year of service on the District's Board and Mr. Kump's 11th year. Mr. Teague and Mr. Kump were sworn in at the regular meeting held April 18, 2019 at 6:30 pm. At the same meeting, Mr. Teague was elected by his fellow Board members to serve again as the District's President. Board meetings are open to the public on the third Thursday of each month and anyone is welcome to attend.

Water Rate Increase Effective June 1, 2019

The Board of Directors at the last Board meeting passed a rate increase of 5.5% effective June 1, 2019. For a monthly average household use of 6,000 gallons, this will mean a monthly increase of \$3.45.

The increase was necessary for the District to offset a 1.5% increase in its wholesale water price from Tri-County Water Authority (TCWA) and to pay for the pipeline project necessary to replace Kansas City as its wholesale water supplier with TCWA.

TCWA's present wholesale water rate is 37% lower than the rate charged by Kansas City and unlike Kansas City's City Council, Tri-County's Board is exclusively made up of representatives from the 18 Public Water Supplies who purchase water from Tri-County. We will have a degree of control over wholesale water prices which we have never had.

In April of 2018, we started to purchase some of our wholesale water from Tri-County at the lower rate, and by the end of 2018, we were purchasing all our water from Tri-County. Using present rates, the District projects that the savings in rates alone will pay for 52% of the cost of the Pipeline Project and lead to long term rate stabilization for the District's customers.

RESIDENTIAL SEWER BILLING

Sewer WINTER AVERAGES are being calculated for residential accounts. Your sewer WINTER AVERAGE is based on a three-month average (January, February, and March water billings for Sub-Districts 1, 3, 4 and 5, and February, March and April water billings for Sub-District 2) of your water consumption. See the chart below to determine when the new Winter Average will show on your bill.

Sub-District	Bill Date
1	05-22
2	06-01
3	05-08
4	05-15
5	05-15

Customers may need an adjustment if they have experienced higher than normal usage due to an in-home leak, visiting family through the holidays, or water left running to avoid frozen pipes. The District encourages all customers to review their new billing as soon as possible to see if any adjustment is needed.

Pursuant to City Ordinance No. 25-49.1, all requests must be in writing and must be received by the District by June 30, 2019. These requests are accepted by FAX (816-966-0552), mail, or in person at the District office. For further information, please call our Customer Services Department at 816-761-5421.

Drips and Drops

Summer Watering Conservation Tips...

- Water early in the morning or in the evening to reduce evaporation.
- Water slowly at the roots to develop deep roots which prevents water loss.
- Use mulch (wood chips or rock) around plants to help soil retain moisture and to keep weeds from growing that could take moisture from plants.
- Use water left in drinking cups to water inside plants.
- Turn off the water while brushing your teeth. Only turn it on when needed.
- If you think a toilet is leaking, drop a small amount of food coloring in the tank and don't flush. Come back in 20 minutes to see if there is color in the bowl. If so, you have a leak and need to repair or replace the flapper valve.

Our website: jacwater1.com

- * make sure to have your bill with you
- * enter address **exactly** as we have it on your bill
- * all capitalization and no punctuation

Our Website! Check it out! jacwater1.com

Don't forget about our website!!!

If you would like to make your water bill payment online, you now have the option to do so. Please visit our website at www.jacwater1.com to create an account. Be certain this is our website by confirming that a picture of our office building appears at the top of the homepage along with our name, Jackson County Public Water Supply District No. 1. If you do not see this, then you are on a website for another district. (this has happened so please be vigilant that the site is for us)

* Click New Account Registration and enter your address EXACTLY as shown on the upper left-hand portion of your water bill. It will need to be in ALL CAPS, no punctuation and use the abbreviations as they appear on your bill. Please feel free to call us if you need assistance with new account registration.

* Online payments can be processed for amounts up to \$300 using Visa, MasterCard, Discover or American Express credit/debit cards for an online processing fee of \$2.75.

* Allow 2 days for processing. If you need a payment to process earlier, please contact our office during regular business hours instead of choosing the online payment method.

jacwater1.com



Delivering Safe Drinking Water to Grandview Since 1935

CONSUMER CONFIDENCE REPORT (WATER QUALITY REPORT) *SEE LINK BELOW TO OBTAIN YOUR COPY*

Jackson County Public Water Supply District No. 1 of Grandview, Missouri, takes pride in delivering a safe and clean water supply to the citizens of Grandview. With that as our number one priority, we welcome you to read our Consumer Confidence Report (CCR), also referred to as Annual Quality Report. In accordance with the Safe Drinking Water Act (SDWA) and with Federal Regulations we present this comprehensive water quality report to the citizens of Grandview.

This water quality report is required in accordance with the Safe Drinking Water Act (SDWA) and designed in a non-technical language to inform you of the quality of water we provided to our customers last year (2018). After the SDWA was enacted, the U.S. Environmental Protection Agency (EPA) was given the authority to require each community water system to provide each of their customers with a CCR every 12 months. To obtain an electronic copy of the CCR please enter the following link into your browser address bar:

<http://dnr.mo.gov/ccr/mo1024275.pdf>

For a CCR paper copy, please call us at (816) 761-5421, or visit our lobby where copies may also be obtained.

