JACKSON COUNTY PUBLIC WATER SUPPLY DISTRICT #1

THE PIPELINE

District Office: 816-761-5421 After Hours: 816-966-0551
Monday – Friday, 8:00 a.m. – 5:00 p.m.

Spring 2018 Newsletter

APRIL 2018 BOARD ELECTION

At the election held on April 3rd, incumbent Director Lynda Larimer, was unopposed and re-elected to an additional three year term. This term will begin Lynda's 6th year of public service on the Board.

The District welcomes a new member to its Board of Directors. Mark Bybee was appointed at the meeting of the Board held on March 15th, 2018, to complete the remainder of the current term as Director representing Sub-District No. 3. Mark will be sworn in at the regular meeting to be held April 19, 2018 at 7 pm. Board meetings are open to the public and anyone is welcome to attend.

The position of Sub-District No. 3 was previously held by Robert "Bob" Anderson who served on the Board from April 20, 2005 to March 15, 2018 after 13 years of dedicated public service to the Board. We wish Bob and his wife, Georgia, a wonderful retirement as they relocate their residence to the lake area. **Congratulations Bob and thank you**!!

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Water Rate Increase
Effective June 1, 2018

The Board of Directors at the last Board meeting passed a rate increase of 6% effective June, 1, 2018. For a monthly average household use of 5,000 gallons, this will mean a monthly increase of $2.96.

The increase was necessary for the District to offset an increase in its wholesale water price from Kansas City and to pay for the pipeline project necessary to replace Kansas City as its wholesale water supplier with Tri-County Water Authority.

Tri-County's present wholesale water rate is 38% lower than the rate charged by Kansas City and unlike Kansas City's City Council, Tri-County's Board is exclusively made up of representatives from the 18 Public Water Supplies who purchase water from Tri-County. We will have a degree of control over wholesale water prices which we have never had.

In April of this year, we started to purchase some of our wholesale water from Tri-County at the lower rate and by the end of the year, we expect to be purchasing all of our water from Tri-County. We project that the savings in rates alone will pay for 55% of the cost of the Pipeline Project and lead to long term rate stabilization for the District's customers.

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Our website: jacwater1.com
* make sure to have your bill with you
* enter address **exactly** as we have it on your bill
* all capitalization and no punctuation

RESIDENTIAL SEWER BILLING

Sewer WINTER AVERAGES are being calculated for residential accounts. Your sewer WINTER AVERAGE is based on a three-month average (January, February, and March water billings for Sub-Districts 1, 3, 4 and 5, and February, March and April water billings for Sub-District 2) of your water consumption. See the chart below to determine when the new Winter Average will show on your bill.

Sub-District	Bill Date
1	05-22
2	06-01
3	05-08
4	05-15
5	05-15

Customers may need an adjustment if they have experienced higher than normal usage due to an in-home leak, visiting family through the holidays, or water left running to avoid frozen pipes. The District encourages all customers to review their new billing as soon as possible to see if any adjustment is needed.

Pursuant to City Ordinance No. 25-49.1, all requests must be in writing and must be received by the District by June 30, 2018. These requests are accepted by FAX (816-966-0552), mail, or in person at the District office. For further information, please call our Customer Services Department at 816-761-5421.

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Drips and Drops

Summer Watering Conservation Tips…

· Water early in the morning or in the evening to reduce evaporation.
· Water slowly at the roots to develop deep roots which prevents water loss.
· Use mulch (wood chips or rock) around plants to help soil retain moisture and to keep weeds from growing that could take moisture from plants.
· Use water left in drinking cups to water inside plants.
· Turn off the water while brushing your teeth. Only turn it on when needed.
· If you think a toilet is leaking, drop a small amount of food coloring in the tank and don't flush. Come back in 20 minutes to see if there is color in the bowl. If so, you have a leak and need to repair or replace the flapper valve.
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Our Website! Check it out! jacwater1.com

Don't forget about our website!!!

For those who may not yet know, our website (jacwater1.com) is up and running. This allows the option to make an electronic payment (up to $300.00) using Visa, MasterCard, Discover, or American Express credit/debit cards once you have logged into the account you create.

Here are several tips and hints to help you set up your account and navigate the website:

* Make sure you enter the website address (jacwater1.com) correctly. There have been instances of people making payments to another website that is not ours so make sure there is a picture of our building on the top of the website.
* Have your bill in front of you when creating the account. You will need to enter your address EXACTLY as we have it on your bill. You have to use all capital letters and there is no punctuation in the address.
* Once you have created your account, you can log into the account with your email and password. You do not have to remember your account number.
* You can print your bill from the website for proof of residency.
* Payments made on jacwater1.com will take up to two business days before being posted to your account. There is a fee of $2.75 for payments on the website.

jacwater1.com

CONSUMER CONFIDENCE REPORT
(WATER QUALITY REPORT)
SEE LINK BELOW TO OBTAIN YOUR COPY

Jackson County Public Water Supply District No. 1 of Grandview, Missouri, takes pride in delivering a safe and clean water supply to the citizens of Grandview. With that as our number one priority, we welcome you to read our Consumer Confidence Report (CCR), also referred to as Annual Quality Report. In accordance with the Safe Drinking Water Act (SDWA) and with Federal Regulations we present this comprehensive water quality report to the citizens of Grandview.

This water quality report is required in accordance with the Safe Drinking Water Act (SDWA) and designed in a non-technical language to inform you of the quality of water we provided to our customers last year (2017). After the SDWA was enacted, the U.S. Environmental Protection Agency (EPA) was given the authority to require each community water system to provide each of their customers with a CCR every 12 months. To obtain an electronic copy of the CCR please enter the following link into your browser address bar:

http://dnr.mo.gov/ccr/mo1024275.pdf

For a CCR paper copy, please call us at (816) 761-5421, or visit our lobby where copies may also be obtained.

We would like to congratulate Keith Elliott For serving the Water District for 30 Years! Thank you, Keith!!!